

Tired of Getting SRP Denied?

How to Secure Successful SRP Claims - Every Time

We're excited to support your office in getting faster, more consistent approvals for Scaling and Root Planing (SRP) claims. One of the biggest reasons claims get denied is missing or incomplete documentation. To help us submit strong, payer-ready claims on your behalf, here's what we'll need from your team.

SRP Documentation Must-Haves



- 1 Recent, High-Quality Radiographs** Please provide a full-mouth series (FMX) taken within the past three years. Be sure to include vertical bitewings for optimal bone level visibility.



- 2 Clear Periodontal Diagnosis** Ensure clinical notes specify the stage and grade of periodontal disease. This is critical for demonstrating medical necessity.



- 3 Intraoral Images of Affected Areas** Capture photos showing signs of infection using an intraoral camera. Gently probing before taking the photo can help highlight bleeding, inflammation, or other clinical indicators.



- 4 Documentation of Bone Loss** Make note of any horizontal and/or vertical bone loss visible in the X-rays, and confirm this is documented in the clinical notes.



- 5 Therapeutic Purpose of Treatment** Clearly indicate that SRP is a therapeutic service, not preventive or maintenance. If applicable, note any systemic conditions such as diabetes or heart disease.



- 6 Complete Visit Details** Be sure to document:
 - Appointment length
 - Anesthetic used
 - Comprehensive periodontal charting, including:
 - Recession
 - Bleeding on probing (BOP)
 - Attachment loss



If a Claim Is Denied, Wisdom Will Take It From There

- ✓ We'll build the appeal**
Once we receive the necessary documentation, Wisdom will prepare a strong appeal package. We'll annotate radiographs, highlight evidence of bone loss, and craft a compelling narrative.
- ✓ We'll submit updated information**
If a follow-up exam has taken place, your team can send updated perio charting. We'll include this to demonstrate treatment progress. Once we receive the necessary documentation, Wisdom will prepare a strong appeal package. We'll annotate radiographs, highlight evidence of bone loss, and craft a compelling narrative.
- ✓ We'll keep advocating**
Appeals are often part of the process. Wisdom will continue working the claim until we reach a resolution, giving your team peace of mind and more time to focus on patient care.

Your role is gathering the right clinical records. Our role is getting the claim across the finish line. With the right partnership, success is just a step away. Welcome to Wisdom! We're glad you're here.